



ACCESSIBILITY FEEDBACK AND COMPLAINTS FORM

Feedback regarding accessibility to goods and services and the manner in which ICES employees interact with people is welcome and appreciated. Feedback can be provided by email, by phone, or in person to the ICES Human Resources Department.

Human Resources Department
V1 06, 2075 Bayview Avenue
Toronto, Ontario M4N 3M5
416-480-4055 F 416-480-6048
human.resources@ices.on.ca

1. What is your connection with ICES?
 - Employee
 - Faculty
 - Student
 - Visitor
 - Other _____

2. What aspect of ICES does your feedback relate to? Please describe.
 - Customer service _____
 - Information or communication _____
 - Website _____
 - Facility _____
 - Other _____

3. Were you able to access what you needed or wanted to?
 - Yes
 - No
 - Partially

4. If you responded No or Partially and you experienced difficulty receiving information, goods or services from ICES, please describe the problems or barriers that you encountered.

5. If you responded Yes and have any additional comments, please share your feedback here.

If you would like someone from ICES to contact you, please provide your contact information.

Name _____ Phone _____ Email _____
(please print)