

## Exhibit 4.2s

Community Care Access Centre support services provided to home care clients (active and new) within 180 days following an acute hospitalization for stroke, in Ontario and by Local Health Integration Network, 2006/07–2009/10

### 2006/07–2007/08

Group/Subgroup	No. of Clients with Stroke <sup>1</sup>	Nursing			Personal Support			Personal Support and Homemaker Services			Occupational Therapy (OT)		
		No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client	No. of clients <sup>1</sup>	Mean no. of hours per client	Median no. of hours per client	No. of clients <sup>1</sup>	Mean no. of hours per client	Median no. of hours per client	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client
<b>Ontario</b>	<b>5,858</b>	<b>1,773</b>	<b>19.4</b>	<b>10</b>	<b>570</b>	<b>60.5</b>	<b>35.5</b>	<b>1,754</b>	<b>56.1</b>	<b>34</b>	<b>2,739</b>	<b>3.9</b>	<b>3</b>
<b>Local Health Integration Network</b>													
1. Erie St. Clair	366	199	21.8	9	126	51.9	40	-	-	-	152	3.4	3
2. South West	562	210	18.2	10	170	53.1	26	113	39.5	24	271	3.1	2
3. Waterloo Wellington	341	70	15.3	8.5	14	77.6	44	109	64.4	43	196	4.1	3
4. Hamilton Niagara Haldimand Brant	821	200	20	9	-	-	-	302	57.3	36.5	455	3.1	3
5. Central West	318	77	15.9	9	9	22.2	13	97	62.3	40	157	5	4
6. Mississauga Halton	390	69	20.6	8	-	-	-	143	58.7	34	224	4.5	4
7. Toronto Central	430	118	23.5	9	-	-	-	175	49.7	32	183	4.7	4
8. Central	612	158	21.2	9.5	**	10	11	233	49.3	35	256	5.1	4
9. Central East	657	201	18.6	12	32	88.5	51.5	259	57.9	36	292	4.1	3
10. South East <sup>2</sup>	224	77	24.8	14	**	3	3	90	67.3	33.5	110	4	3
11. Champlain	320	120	17.1	9	68	61.2	40	87	69.1	38	121	4.1	3
12. North Simcoe Muskoka	240	96	18	11	63	55.7	37	28	33.4	20.5	72	4.9	4
13. North East	372	128	16.3	12	81	84.1	41	72	42.1	30.5	159	3.5	2
14. North West	155	42	16.8	9.5	-	-	-	42	90.1	29.5	79	2.7	2
LHIN unknown	50	8	21.4	12.5	**	91.3	42	**	27	20	12	2.7	2

## Exhibit 4.2s (continued)

Community Care Access Centre support services provided to home care clients (active and new) within 180 days following an acute hospitalization for stroke, in Ontario and by Local Health Integration Network, 2006/07–2009/10

Group/Subgroup	Physiotherapy (PT)			Speech Therapy (ST)			Social Work (SW)			Psychological Services			Rehabilitation Services (OT, PT, ST or SW)		
	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client
<b>Ontario</b>	<b>1,933</b>	<b>5.5</b>	<b>4</b>	<b>886</b>	<b>4.7</b>	<b>3</b>	<b>258</b>	<b>4.6</b>	<b>4</b>	<b>23</b>	<b>4.9</b>	<b>4</b>	<b>3,890</b>	<b>6.9</b>	<b>5</b>
<b>Local Health Integration Network</b>															
1. Erie St. Clair	118	6.3	4	41	6	5	12	2.3	2.5	-	-	-	210	7.3	5
2. South West	175	4.5	4	71	5	4	33	4.6	4	-	-	-	361	5.9	4
3. Waterloo Wellington	116	5.2	4	50	5.2	3	25	3.3	2	-	-	-	247	7.1	5
4. Hamilton Niagara Haldimand Brant	327	5.1	4	126	4.4	4	32	4.4	3.5	-	-	-	607	6.2	5
5. Central West	115	6.7	6	52	4.6	3.5	17	7	7	**	4	4	220	8.7	6.5
6. Mississauga Halton	140	6.1	6	57	4.2	3	7	4.3	5	**	5.3	2.5	284	7.5	6
7. Toronto Central	125	4.5	4	68	4.3	3	12	2.8	2	10	5.4	3.5	265	6.6	5
8. Central	149	6.2	5	120	5.4	3	14	4.1	2.5	**	4.3	4	407	7.2	5
9. Central East	217	5	4	89	3.9	3	23	4.9	4	**	4.2	2	428	6.4	5
10. South East <sup>2</sup>	79	5.9	4	39	4.3	2	16	5	4	-	-	-	158	7.3	5
11. Champlain	111	5.4	4	45	3.1	2	7	2.3	2	-	-	-	207	6.1	4
12. North Simcoe Muskoka	67	5.1	5	29	4.3	3	34	5.9	4.5	-	-	-	127	8	6
13. North East	137	6.6	4	82	5.9	4	25	5.3	4	-	-	-	249	8.3	5
14. North West	51	5.3	5	15	4.3	2	**	9	9	-	-	-	105	5.3	4
LHIN unknown	**	4.3	3.5	**	3	3	-	-	-	-	-	-	15	4.3	4

## Exhibit 4.2s (continued)

Community Care Access Centre support services provided to home care clients (active and new) within 180 days following an acute hospitalization for stroke, in Ontario and by Local Health Integration Network, 2006/07–2009/10

### 2007/08–2008/09

Group/Subgroup	No. of Clients with Stroke <sup>1</sup>	Nursing			Personal Support			Personal Support and Homemaker Services			Occupational Therapy (OT)		
		No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client	No. of clients <sup>1</sup>	Mean no. of hours per client	Median no. of hours per client	No. of clients <sup>1</sup>	Mean no. of hours per client	Median no. of hours per client	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client
<b>Ontario</b>	<b>5,954</b>	<b>1,747</b>	<b>18.2</b>	<b>9</b>	<b>623</b>	<b>56.8</b>	<b>32</b>	<b>1,800</b>	<b>57.1</b>	<b>35</b>	<b>2,840</b>	<b>3.6</b>	<b>3</b>
<b>Local Health Integration Network</b>													
1. Erie St. Clair	387	204	13.8	6	157	65	39	14	31.6	16.5	160	3.4	2.5
2. South West	571	190	13.8	8	173	45.7	25	37	46.6	34	277	3.1	3
3. Waterloo Wellington	357	58	19	9	14	56.6	36	98	80.2	46	216	3.6	3
4. Hamilton Niagara Haldimand Brant	839	198	15.6	6.5	-	-	-	345	60.2	40	452	2.9	3
5. Central West	328	75	17.7	10	-	-	-	119	48.1	25	187	4.1	4
6. Mississauga Halton	451	58	22.2	14	-	-	-	140	57.1	35	261	3.7	3
7. Toronto Central	499	117	26.1	12	-	-	-	192	41.1	28.5	208	3.4	3
8. Central	604	147	24.4	11	**	7	7	272	58.5	35	295	4.6	4
9. Central East	595	218	19.6	11	27	40.6	27	251	57.8	34	261	4	3
10. South East <sup>2</sup>	243	80	24.6	9	**	107.8	139	89	71.2	41	124	3.5	3
11. Champlain	362	117	18.3	9	96	56.1	25	84	73	31	144	3.5	2
12. North Simcoe Muskoka	255	100	17	11.5	59	57.4	33	23	38.3	13	63	3.9	3
13. North East	341	136	16.5	9	91	66.6	42	86	35.5	24	137	3.3	2
14. North West	122	49	13.1	7	-	-	-	50	71.8	40	55	2.3	2

## Exhibit 4.2s (continued)

Community Care Access Centre support services provided to home care clients (active and new) within 180 days following an acute hospitalization for stroke, in Ontario and by Local Health Integration Network, 2006/07–2009/10

Group/Subgroup	Physiotherapy (PT)			Speech Therapy (ST)			Social Work (SW)			Psychological Services			Rehabilitation Services (OT, PT, ST or SW)		
	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client
<b>Ontario</b>	<b>1,950</b>	<b>5.1</b>	<b>4</b>	<b>892</b>	<b>4.7</b>	<b>3</b>	<b>266</b>	<b>4.6</b>	<b>4</b>	<b>-</b>	<b>.</b>	<b>.</b>	<b>3, 927</b>	<b>6.5</b>	<b>5</b>
<b>Local Health Integration Network</b>															
1. Erie St. Clair	140	5.9	4.5	57	7.8	7	14	2.2	2	-	-	-	237	7.8	5
2. South West	180	4.4	4	79	4.4	3	26	4.5	3	-	-	-	352	6	5
3. Waterloo Wellington	127	5.2	4	63	5	4	30	4.4	3	-	-	-	269	7	4
4. Hamilton Niagara Haldimand Brant	333	4.6	4	113	4.8	3	33	5	4	-	-	-	603	5.9	5
5. Central West	115	6.5	6	64	4.6	4	16	5.6	6	-	-	-	239	7.9	6
6. Mississauga Halton	137	5.5	5	58	3.6	3	11	5.9	5	-	-	-	304	6.6	5
7. Toronto Central	119	4.3	4	72	4.4	3	13	5.1	5	-	-	-	293	5.5	4
8. Central	172	5.6	4	119	4.8	3	25	3.9	4	-	-	-	427	7	5
9. Central East	203	4.9	4	85	4	3	24	5.9	5	-	-	-	408	6.2	4
10. South East <sup>2</sup>	89	4.6	4	27	3.7	3	18	4	3	-	-	-	163	6.2	5
11. Champlain	124	5.3	4	60	3.2	2	9	5.7	5	-	-	-	231	6.1	4
12. North Simcoe Muskoka	59	5	4	36	5.6	3.5	21	3.1	3	-	-	-	125	6.5	4
13. North East	114	6.1	3	44	5.8	5	19	4.3	3	-	-	-	195	7.6	4
14. North West	38	5.1	5	15	3.7	2	7	5.6	5	-	-	-	81	5.1	4

## Exhibit 4.2s (continued)

Community Care Access Centre support services provided to home care clients (active and new) within 180 days following an acute hospitalization for stroke, in Ontario and by Local Health Integration Network, 2006/07–2009/10

### 2008/09–2009/10

Group/Subgroup	No. of Clients with Stroke <sup>1</sup>	Nursing			Personal Support			Personal Support and Homemaker Services			Occupational Therapy (OT)		
		No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client	No. of clients <sup>1</sup>	Mean no. of hours per client	Median no. of hours per client	No. of clients <sup>1</sup>	Mean no. of hours per client	Median no. of hours per client	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client
<b>Ontario</b>	<b>6,094</b>	<b>1,737</b>	<b>19.2</b>	<b>9</b>	<b>474</b>	<b>45.4</b>	<b>22.5</b>	<b>2,085</b>	<b>57.8</b>	<b>34</b>	<b>2,882</b>	<b>3.4</b>	<b>3</b>
<b>Local Health Integration Network</b>													
1. Erie St. Clair	376	182	12	6	52	24.6	13	122	51.9	29	139	3.5	3
2. South West	555	181	12.6	7	165	39.9	21	69	64.5	46	274	2.9	2
3. Waterloo Wellington	429	57	15.4	7	-	-	-	122	66.9	42.5	239	3.4	3
4. Hamilton Niagara Haldimand Brant	732	179	20.5	9	-	-	-	308	62.1	37	374	3.1	3
5. Central West	323	58	22.2	10.5	-	-	-	125	55.7	32	180	3.6	3
6. Mississauga Halton	475	95	20.6	7	-	-	-	146	61.1	33.5	280	3.6	3
7. Toronto Central	585	125	32	11	-	-	-	221	47.7	32	235	3.2	2
8. Central	679	160	24.9	10	**	5.5	5.5	288	50.3	27	345	3.9	3
9. Central East	628	240	21.7	14.5	**	15	13	312	58.9	38	298	3.9	3
10. South East <sup>2</sup>	230	74	15	8	**	7	7	70	74.2	40.5	126	3.6	2.5
11. Champlain	328	101	18	12	57	51	31	111	62.8	42	126	3.5	2
12. North Simcoe Muskoka	262	104	17.6	12.5	85	79.7	42	-	-	-	75	4	3
13. North East	376	145	16.6	8	108	36.1	19.5	144	46.1	24.5	131	3	2
14. North West	116	36	19.9	11	-	-	-	47	93.2	40	60	2.3	2

## Exhibit 4.2s (continued)

Community Care Access Centre support services provided to home care clients (active and new) within 180 days following an acute hospitalization for stroke, in Ontario and by Local Health Integration Network, 2006/07–2009/10

Group/Subgroup	Physiotherapy (PT)			Speech Therapy (ST)			Social Work (SW)			Psychological Services			Rehabilitation Services (OT, PT, ST or SW)		
	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client	No. of clients <sup>1</sup>	Mean no. of visits per client	Median no. of visits per client
<b>Ontario</b>	<b>1,933</b>	<b>4.8</b>	<b>4</b>	<b>932</b>	<b>4.1</b>	<b>3</b>	<b>277</b>	<b>4.2</b>	<b>3</b>	<b>-</b>	<b>.</b>	<b>.</b>	<b>3,989</b>	<b>6.1</b>	<b>4</b>
<b>Local Health Integration Network</b>															
1. Erie St. Clair	123	4.8	4	52	4.5	4	9	2.7	3	-	-	-	211	6.3	4
2. South West	164	4.6	4	91	4.4	4	39	3.3	2	-	-	-	360	5.8	4
3. Waterloo Wellington	154	5.5	4	57	5.2	4	20	4.3	3.5	-	-	-	296	6.9	5
4. Hamilton Niagara Haldimand Brant	263	4.5	4	93	4.1	3	24	5.9	5.5	-	-	-	520	5.5	4
5. Central West	133	6.1	5	60	4.4	3	16	3.5	3.5	-	-	-	234	7.6	6
6. Mississauga Halton	144	5	4.5	55	3.4	3	13	3.5	3	-	-	-	335	5.8	5
7. Toronto Central	134	3.8	4	88	3.3	3	15	2.4	2	-	-	-	335	4.7	3
8. Central	216	5	4	169	4.6	3	39	4.4	3	-	-	-	518	6.5	4.5
9. Central East	225	4.7	4	104	3.6	2	35	4.7	4	-	-	-	434	6.4	5
10. South East <sup>2</sup>	87	4.5	4	31	3.5	2	26	4.9	4	-	-	-	161	6.7	4
11. Champlain	89	4.4	4	37	3.4	2	12	5	4.5	-	-	-	193	5.3	4
12. North Simcoe Muskoka	45	4.5	3	44	4.3	3	8	3.8	2.5	-	-	-	118	6.1	4
13. North East	115	5.3	3	38	4.6	3	15	4.8	4	-	-	-	194	6.4	4
14. North West	41	4.9	4	13	2.9	3	6	1.5	1.5	-	-	-	80	4.8	4

Data sources: Canadian Institute for Health Information, Discharge Abstract Database (CIHI–DAD), 2006/07–2008/09; and Ontario Ministry of Health and Long-Term Care, Home Care Database, 2006/07–2009/10.

Inclusion criteria: All clients aged ≥18 years discharged from an acute care facility in 2006/07, 2007/08 or 2008/09 with a stroke-related diagnosis (based on ICD-10 codes) who received home care services within 60 days of discharge. Patients were followed for 180 days from the time of first CCAC service received within 60 days of hospitalization for acute stroke or transient ischemic attack.

<sup>1</sup> Based on unique patients (i.e., does not include multiple patient-visits).

<sup>2</sup> The Home Care Database did not include data related to the community rehabilitation therapy enhancement initiative in the South East LHIN in 2009/10. This initiative provided, on average, 12 rehabilitation services per patient over a 60-day period.

\*\* Cell value suppressed for reasons of privacy and confidentiality.

### Notes:

(1) LHIN-based analysis (i.e., the patient's LHIN is used to report regional performance).

(2) Cells in which there were no reported/available data are marked with a hyphen (-)